

MetroRock Summer Camp Code of Conduct Refund Policy

No refund shall be given if a child is asked not to return to camp at any time in the duration of their session.

Misbehaviors by the camper are looked at as an opportunity to teach and promote appropriate behavior. Early dismissal from a camp session is used only as a final resort by the camp staff. Parents will be notified if any situations occur that might lead to an early dismissal.

Reasons for dismissal are as follows, but not limited to:

- A camper not respecting their peers and/or camp staff
- A camper putting themselves or others in an unsafe situation
- A camper disregarding guidelines or instruction given by camp staff

Cancellation Policy

If you cancel your camp reservation at least 21 days before the camp week you're signed up for, you can get a full refund. If you cancel your camp reservation less than 21 days before the camp week you're signed up for, you can only switch to another week of camp or apply your money to a MetroRock credit.